



## GÄSTEINFORMATION · GUEST DIRECTORY

### Atrium Hotel Ulm

Dear guest,

Welcome to the Best Western Plus Atrium Hotel and the wonderful city of Ulm.

In this brochure you will find the most important information about our hotel. The reception team will advise you with pleasure on possibilities for activities and excursions in the region. Do not miss a stroll through the “Old Town” of Ulm with its numerous timber framed houses and a visit to our Gothic Minster. Its tower, which dominates the skyline with its 161.53 meter, is the highest church tower in the world.

In our 100Grad restaurant we serve modern interpretation of regional dishes in a cosy atmosphere. We are also happy to serve your order in your room.

We wish you a wonderful stay in our house. If you have any questions, wishes or suggestions, please feel free to contact us.

Best regards  
Your

Best Western Plus Atrium Team

Take a look at our menus. Simply scan the QR Code with your mobile device to find out more about the menus.



100GRAD

## Information about the hotel

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Best Western Plus Atrium Hotel  
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89075 Ulm

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Fax: +49 (0)731 9271-200  
E-Mail: [info@bestwesternulm.de](mailto:info@bestwesternulm.de)

How to find us on the internet:  
[www.bestwesternulm.de](http://www.bestwesternulm.de)

**You are interested in meetings, conferences  
or search a location for your event?**

Our eventmanagement Team

E-Mail: [info@bestwesternulm.de](mailto:info@bestwesternulm.de)

**Candle Light Dinner, Cooking Courses and -Events,  
late riser breakfast or company parties**

The restaurant "100GRAD" offers you a wide range of interesting possibilities and excellent dishes.

Further information on:  
[www.siedepunkt-restaurant.de](http://www.siedepunkt-restaurant.de), [www.100GRAD-restaurant.de](http://www.100GRAD-restaurant.de) and [www.kochschuleulm.de](http://www.kochschuleulm.de)

Phone. +49 (0)731 9271-666  
Fax: +49 (0)731 9271-200  
E-Mail: [info@siedepunkt-restaurant.de](mailto:info@siedepunkt-restaurant.de)

<i>Adapter / Extension Cables:</i>	Adapters, analogue adapters and extension Cables are available at our front desk.
<i>At Its BEST?</i>	Your feedback is important to us! Please share your comments with us on <a href="http://www.tripadvisor.com">www.tripadvisor.com</a> . This is our way to become a little better each day. Thank you very much for your help!
<i>Allergy sufferer bedding:</i>	For an allergy sufferer bedding please ask the reception.
<i>Baby cot &amp; co.:</i>	A baby cot, a babyphone or kids chair is available. Please contact our front desk. This service is free of charge.
<i>Bank:</i>	You can find a bank with cash dispenser in Ulm-Böfingen. It is about 2 km from the hotel.
<i>Bar:</i>	Our bar is open daily from 06:00 pm to 01:00 am.
<i>Bathrobe:</i>	Bathrobes are available at our front desk
<i>Bedclothes service:</i>	We can change your bed sheets on a daily basis. Please contact our front desk.
<i>Breakfast:</i>	Breakfast is served daily from 06:30 am till 10:00 am and on Sundays from 07:00 am till 12:00 am in our restaurant 100GRAD. Room service fee 4,00 €. If you are an early bird, we will be glad to serve you an early express breakfast.
<i>Cab / Taxi:</i>	Our front desk will be delighted to order a cab for you.
<i>Car Rental:</i>	For car rental and taxi information please ask at the reception
<i>Cardio:</i>	Our cardio room is located in the basement. The opening time is 06:00 a.m. until 10:00 p.m.
<i>Check-In Time:</i>	Your room will be available from 04:00 pm. We charge 20,00 € for an early check in from 12:00 pm.
<i>Check-Out Time:</i>	Please check out by 11:00 am on your day of departure. If you intend to check out later, please contact the front desk. A late check out by 12:00 pm or for BW Rewards member by 2:00 pm will be free of charge according to availability. Surcharge for each additional hour is 10,00 € according to availability. You can leave your luggage free of charge on the day of departure. For luggage service and storage service please contact our reception desk.
<i>Children:</i>	Children until 12 years spend the night in the bed of their parents free of charge. If you like to have an additional bed, we charge 10,00 € per night, exclusive breakfast.
<i>Church services:</i>	For information please contact the reception desk.
<i>Concierge service:</i>	Porterage is available from 06:00 am to 10:00 pm.
<i>Conference service:</i>	For conferences and events please contact our Event manager
<i>Conference equipment:</i>	To lease conference equipment like audio, video, beamer, etc. please contact our front desk.
<i>Copy &amp; Print:</i>	This Service is available during the opening time of the reception. A normal photo copy costs 0,30 € per piece and a foil copy costs 0,50 € per piece.

<i>Cosmetic products:</i>	For complementary hygienic and cosmetic products please contact the front desk (for example: towels, bathrobes, face cloths, non-returnable shaver, shower caps, oral hygiene, ...) available 24 h.				
<i>Credit cards:</i>	The following credit cards are accepted: American Express, Mastercard, Electronic Cash, Maestro Card and Visa Card.				
<i>Currency exchange:</i>	Please contact our front desk.				
<i>Doctor of medicine:</i>	Please contact our front desk.				
<i>Early express breakfast:</i>	If you have to leave early and are in hurry you can order a lunchbox for your early express breakfast at 05:30 a.m.. Please order the lunchbox until 10:00 p.m. on the day before.				
<i>E-mail:</i>	During your stay we will be happy to receive your e-mails and print them out for you. Please contact the front desk. Our e-mail address is: <i>info@bestwesternulm.de</i>				
<i>Emergency call:</i>	<table> <tr> <td>Police</td><td>110</td></tr> <tr> <td>Fire brigade/ Ambulance</td><td>112</td></tr> </table>	Police	110	Fire brigade/ Ambulance	112
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<i>Emergency exit:</i>	For your own safety, please familiarise yourself with the emergency exit plan in your room for the nearest exit. In case of fire do not use the elevator.				
<i>Express check-out:</i>	We offer you to pay the invoice on the same day to avoid the time to wait.				
<i>Fan:</i>	Please contact the front desk. This service is available free of charge.				
<i>Flowers:</i>	Please contact the front desk. Vases are available.				
<i>Garage for repairs:</i>	Our front desk will be delighted to assist you.				
<i>Hairdresser:</i>	Please call our front desk.				
<i>Hot drinks:</i>	You like to enjoy a cup of coffee early in the morning or in the afternoon in private? In your room, you will find a coffee/tea making facility with everything you need to make you a cup at any time.				
<i>Hotel reservations:</i>	If required, we will organise accommodation for you in any other Best Western Hotel all around the world.				
<i>In Case of Fire:</i>	<ul style="list-style-type: none"> <li>- Please do not use the elevator.</li> <li>- Keep the windows and doors shut.</li> <li>- Read the emergency plan.</li> <li>- Leave the hotel immediately by using the designated staircase or emergency exit.</li> <li>- Fire extinguishers are located on every floor.</li> <li>- The green emergency exit sign indicates the nearest exit.</li> </ul>				
<i>Internet-counter:</i>	Feel free to use our business table. This service is free of charge.				
<i>High Speed Internet:</i>	Feel free to use our Wi-Fi all over the hotel.				

1. If you have not received it at check in already: Please ask for the log in data at the reception
2. Switch on the Wi-Fi access at your device.
3. Choose from the list the hotel's wireless network, name "Scotty & Emily"
4. Open your internet browser
5. Accept the terms of use and touch "Anmeldung"

<i>Iron/Ironing board:</i>	Please contact the front desk. This service is available during the opening time of the reception and free of charge.
<i>Leisure Amenities:</i>	Our hotel offers sauna and cardio room.
<i>Lost and Found:</i>	Please contact the reception desk.
<i>Lounges:</i>	Our lobby and our "Lounge" are available all the time.
<i>Luggage:</i>	If you require assistance with your luggage or wish to temporarily store it in the hotel, please contact the front desk. This service is available during the opening time of the reception free of charge.
<i>Map of the town:</i>	You can get a map at the reception.
<i>Newspapers and magazines:</i>	Newspapers and magazines are available at the reception desk.
<i>Parking:</i>	For only 9,80 € per day you can park comfortably in front of the hotel. We would ask you to keep the access for fire brigade free.
<i>Petrol station:</i>	The next petrol station is about 2 km from the hotel (direction: Ulm).
<i>Pets:</i>	We welcome pets in our hotel. However, we would like to ask you to consider other guests. If you need a dog bowl, please contact the reception desk. We charge 10,00 Euro per day.
<i>Pharmacy:</i>	Please ask the front desk.
<i>Photocopying:</i>	Our staff at reception will be happy to assist you. The price of one photo copy is 0,30 € and 0,50 € for one transparency copy.
<i>Pillow option:</i>	Make your choice for the perfect pillow. Please ask our front desk.
<i>Please do not disturb:</i>	Please hang up the nameplate at the door which you can find in your room, if you don't want that somebody disturbs you or our team tidies up your room.
<i>Post, parcel- and express service:</i>	You can leave your mail and parcels at the front desk. Incoming mail will be held for you at the reception desk.
<i>Postcards:</i>	Postcards are available free of charge at the reception desk.
<i>Railway information:</i>	Our staff at the reception desk will assist you in finding the relevant information.
<i>Reception:</i>	Our reception team is from 06:00 a.m. until 10:30 p.m. at your service.
<i>Restaurant:</i>	Our restaurant 100GRAD is open Tuesday to Sunday from 06:00 pm till 01:00 am. Kitchen opening hours are from 6:00 pm to 9:30 pm

Reservation is recommended.

<i>Restaurant reservations:</i>	The reception team or the staff at the restaurant will be delighted to reserve a table for you.
<i>Rewards:</i>	Become a member of Best Western Rewards and earn points at over 4,100 hotels worldwide. Information and registration at the reception.
<i>Roomservice:</i>	We are happy to serve food and beverage from our restaurant 100GRAD during 10:00 a.m. and 09:30 p.m. Room service fee is 4,00 €. Otherwise our front desk will help you to find an external delivery service.
<i>Safety deposit box:</i>	You find a safe in your room. Instructions are beside. The hotel is not liable for any loss of personal values in your room.
<i>Sauna:</i>	The sauna is located in the basement. Please inform our front desk half an hour before using.
<i>Sewing work:</i>	We will gladly deal with smaller sewing works or recommend you a cutting shop near by the hotel.
<i>Shavers:</i>	The reception will be pleased to provide you with a complimentary shaving kit.
<i>Shoeshine service:</i>	A shoeshine machine is located opposite to the toilets in the first underground.
<i>Slipper:</i>	Please ask our front desk for slipper.
<i>Snacks / drinks:</i>	<p>You can get different kinds of dishes and drinks in the restaurant 100GRAD. We also offer room service for our dishes and drinks (room service fee 4,00 €). Contact reception please.</p> <p>A vending machine for snacks and beverages is located in our lobby area and is available at any time.</p>
<i>Station:</i>	The station is about 5 km from the hotel. You can get there by bus or cab. Please contact the reception.
<i>Stamps:</i>	Please ask the reception desk.
<i>Television:</i>	Our cable system offers you programs in German, English and other languages. The up-to-date TV program can be found in this directory.
<i>These &amp; That:</i>	Towels, soap, shaving kits, toothbrush, shower caps, sewing kits, ironing facilities, extra pillows or blankets, and other useful things can be obtained complimentary 24 h upon request at reception.
<i>Tobacco products:</i>	A cigarette vending machine is located in the basement across from the restrooms.
<i>Towel service:</i>	On request, you will preserve new towels every day. Please put used towels on the floor if you wish them to be exchanged.
<i>Ventilator:</i>	This Service is available on the reception and free of charge.
<i>Voltage:</i>	All rooms are equipped with 230 V / 50 Hz sockets and available 24 h.

***Wake up Calls:***

Please contact the reception desk. This service can be offered at 06:00 a.m.

***Water:***

Please find a vending machine for snacks and beverage in our lobby area. Buy mineral water at any time

***Wellness area:***

The Finnish sauna and our cardio room are located in the basement. If you plan to use the sauna please inform the reception desk 30 minutes in advance, The opening time ist 06:00 a.m. until 10:00 p.m.



## Room service – breakfast

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We will be glad to offer you our breakfast in form of room service.

### coffee specialities

coffee  
milk  
cappuccino  
latte macchiato  
espresso  
hot chocolate  
fruit tea

### tea

earl grey  
darjeeling  
assam  
green tea  
spearmint  
herbal tea

### juice

orange juice  
multivitamin juice

### fruits

fruit salad  
saisonal fruits

### bread

kaiser roll  
wholemeal bread  
toast  
braided yeast bun  
baguette  
croissants

### cold cuts

ham  
salami  
turkey  
cold-smoked salmon  
sliced cheese  
sliced pork sausage

### spread

butter  
diet margarine  
cream cheese  
jam  
honey  
Nutella  
hummus

### cereals

fruit muesli  
(with milk, quark, fruit or natural yoghurt)  
chocolate muesli  
(with milk, quark, fruit or natural yoghurt)  
bircher muesli

### yoghurt & quark

fruit yoghurt  
natural yoghurt  
curd

We will charge a service fee of 4,00 € for room service.